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1. Can Fixscreen Go IM 7 be combined with Fixscreen 100 Slim IM 7, in the same project?

That is certainly possible.

What do you have to take into account, in that case?

- For Fixscreen Go, you can count 47mm more for:
 - The installation depth
 - The side guiding channel

This way, the bottom bar of all screens – Fixscreen Go & Fixscreen 100 Slim – is not visible when the screen is completely rolled up in the head box.

- Since the depth of side guiding channels differs specifically 20 mm the window installer must take this into account when installing the threshold.
 - Depth of the side guiding channel of Fixscreen Go = 90 mm, of Fixscreen 100 Slim = 110 mm.
- The unrolling of the screens has a different speed.
- The bottom bar will look the same 'in appearance', but is different. Fixscreen Go has a zipper at the bottom of the fabric, so it uses a PVC profile in the bottom bar. This is not the case for Fixscreen 100 Slim.
- · Service is different.
 - Fixscreen Go:
 - · Click&safe slide for (dis)assembling the fabric tube package
 - · 2-part guiding channels, so a removable bottom bar to facilitate the opening and closing of the side guiding channels in case of service.
 - Fixscreen 100 Slim:
 - · Connect&Go for the (dis)assembly of the fabric tube package
 - · 3-part side guiding channels for (dis)assembling the fabric tube package



2. What should you pay attention to when assembling/installing the deep side quiding channel?

On the 'front' of the deep side guiding channel, you can see visible drill lines.

On the 'back', there are visible recesses (6 mm wide)

- To collect the burrs by drilling and/or
- To put sealing strips in case you need to prevent water infiltration between the side guiding channel and the window

So you have to mount/install the deep side guiding channel

- the 'front' (with drill lines) 'away from the window', and
- the 'back' (with the recesses) 'towards the window'.



FRONT Drilling lines 'away from the window'



BACK Recesses 'towards the window'

3. Can Fixscreen Go IM 7 also be installed, surface-mounted?

Yes, you certainly can.

A narrow side guiding channel is provided to install surface-mounted, IM 7A. The screen can also be placed in IM 7B, with the deep side guiding channel. However, note that the drill lines will be visible.

4. Are the side guiding channels of Fixscreen Go IM 7 'interchangeable' with those of Fixscreen Go IM 1?

No.

The side guiding channels of both screens are different.

The pin of the side supporting end cap is also different, so the Fixscreen Go IM 7 head box does not fit on the Fixscreen IM 1 side guiding channel, and vice versa.



5. Is the bottom bar of Fixscreen Go IM 7 compatible with the bottom bar of Fixscreen Go IM 1?

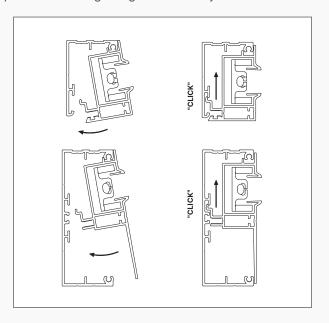
No, these two bottom bars are not compatible.

6. It is not possible to click the detachable guide into the fixed part. How do I solve this?

Two screws are always mounted in the side guiding channels upon delivery. The screws in the removable part of the guide must be partially unscrewed. When the head of the screw is completely visible, the profile can be clicked into the fixed part with the zipper guide.

There are 2 steps to mount the movable profile of the side guiding channel:

- Step 1: make the 'click' movement to fix the movable profile (including the zipper guide). Now your hands 'are free' to do step 2.
- Step 2: screw the movable part of the side guiding channel. Only 1 tool needed: T20.



7. What if the customer can't screw the side guiding channel shut?

Here you have to check whether the movable part of the side guiding channel is properly clicked into the fixed part. If this is not the case, the screw cannot be fixed.



8. How do you know if the clips are installed correctly?

The fabric is always in the recess of the clips.



9. Is Fixscreen Go IM 7 also available in a 'Ready' version?

No, this is not available and we will not offer it.

'Ready': if the installation of a screen takes place in two phases. Phase 1 = installation of the head box and side guiding channels. Phase 2: installation of the fabric tube set, including the bottom bar.

10. How can the screen be switched from IM 7A to 7B?

See the service manual for this.

11. Can the mounting bracket (ref. 27379) be used with Fixscreen Go IM 7?

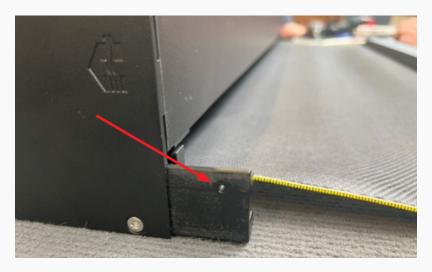
We advise not to do this. There is a risk that when securing the bracket to the head box with a screw, the fabric will be damaged.

It is not necessary to secure Fixscreen Go IM 7 to the construction. Mounting the head box on the side guiding channels is sufficient.



12. Can the head box be secured?

Yes, this is possible.



Securing the head box is done by putting a 'self drilling' screw in the side supporting end cap. The screw can be placed from the inside to the outside or vice versa.

This method can be used during transport.

13. What is the material of the zipper guide?

The material is plastic as with the other screens. It is the same zipper guide as for Fixscreen, including the 'smooth technologie'.

14. How much space should I provide when I install the screen, if the window has already been put in place?

Take into account approx. 30 mm extra installation height to be able to mount the screen.

15. Why is there no Soltis fabric for Fixscreen Go?

Fixscreen Go finds its place in the 'good-better-best' sales strategy. This product – in comparison to the others – has the least product specifications.

However, the product meets the market demand, for the biggest volume of the market.

The soltis fabric represent only \pm 1% of all sold fabric types. About 95% of all screens are ordered with the glass fibre fabric.

16. What material is the fabric tube made of?

The fabric tube for Fixscreen Go is made of aluminum.

17. Can Fixscreen Go Solar and Fixscreen 100 MS 1 Solar be placed on 1 transmitter?

No, it's not possible. The protocol of Somfy is not compatible with the protocol of the Renson radio-controlled motors.